



FBO.gov has Transitioned to beta.SAM.gov

CONTRACT OPPORTUNITIES TRANSITION TO beta.SAM.gov:

FBO.gov retired in early November and its functionalities were migrated to beta.SAM.gov. The legacy site was shut down, and Contract Opportunities migrated as planned, including moving more than 5.6 million pieces of data. The migration of the data was successful and the integrity of the data has been maintained. At this time, beta.SAM.gov is the authoritative source for federal business opportunities.

WHAT YOU CAN DO ON beta.SAM.gov:

Anybody wanting to do business with the federal government can use beta.SAM.gov to find assistance listings and wage determinations (from previous transitions) and now can:

Research and manage active opportunities:

Each contract opportunity in the system currently provides

- The original notice and any related notices
- A notice history that includes updates and tracking changes
- Any related attachments or external links
- Instructions about how to submit a response, offer, or proposal
- The date on which responses are due

Post: Since launch, we have had more than 10,000 postings from federal agencies. Federal users are able to post opportunities either by logging in through the front end, or by using the system APIs.

Search: You can search opportunities by keyword, solicitation ID, the name of a federal organization, and many other parameters. By default, only a few filters appear in the search view. To view additional filters, click on “Change Filters.” This displays additional filters such as place of performance state, awardee name, and [many more options](#). The Opportunity API can also provide you the latest active version of the opportunities

Save Searches: Users who are logged in can [save searches](#) in beta.SAM.gov. There is much information about how to save searches in the Learning Center on beta.SAM.gov, including a [how-to video](#) and [FAQs](#). There are also [FAQs](#) about how to save searches at FSD.gov.



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Filter Searches: Users can further refine their searches by using the [extensive search filters](#) available in the system. Again, the Learning Center on [beta.SAM.gov](#) has resources to learn how to use Search and Search Filters, including a [how-to video](#). There are also [FAQs](#) about how to use the search tool at [FSD.gov](#).

Follow Opportunities: If you're interested in receiving updates for a notice, sign in and select 'follow' on the top of an opportunity page. Any new updates to the opportunity will trigger a notification for any notice being followed. You can manage your followed items under workspace in your profile.

Application Program Interfaces (APIs): The system provides several APIs that allow for searching through or managing opportunities. A list of current APIs available and their specifications can be found at: <https://open.gsa.gov/api/>.

WE HEAR YOU:

We are aware of questions and requests that are coming about [beta.SAM.gov](#) changes. The feedback mechanism on the site allows us to continually collect ideas about how to refine and improve the experience and rise up to meet user needs.

In the first two-plus weeks since transition, we received an average of 170 inquiries per day at the FSD Tier 1 regarding Contract Opportunities at [beta.SAM.gov](#). In contrast, we average 600 calls per day from users wanting to know how to register in [SAM.gov](#). We currently are receiving roughly 200 comments per day from the feedback tool; however, some of those comments are duplicates from the same user(s) and the trend is slowing down.

We have been able to group those inquiries into several categories. Here are answers to the most asked or requested issues thus far:

- **Email alerts for saved searches:** This is a known functionality that users would like and is currently being developed.
- **Additional search parameters:** In [beta.sam.gov](#) there are many more filters than previously existed; these were based on input from agency partners and users who participated in focus groups and testing. We added the ability to search by solicitation number, but we are open to more ideas and future improvements.



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- **On-screen search:** FAS is reviewing input and recommendations to make using the on-screen search capability continually more intuitive.
- **Two-factor authentication:** FAS works with our partners in GSA IT to ensure that we are meeting or exceeding cyber security protocols. We realize that two-factor authentication adds an extra step prior to accessing the data, but it is necessary to our mission to not only transact and display but safeguard data.
- **Carry over followed opportunities:** As we shared in pre-launch training sessions and outreach, we realize that individual watchlist indicators did not carry over to the new environment. We have moved over all 5.6 million opportunities, and all opportunities carried over from the previous system. Opportunities can be followed again on beta.sam.gov.
- **Carry over saved searches:** As we shared in pre-launch training sessions and outreach, we realize that individual saved search parameters and histories did not carry over to the new environment. We could not reliably do so for the tens of millions of searches that existed. We were unable to migrate saved searches from FBO.gov due to differences in functionality. Users and organizations can create and save new and potentially more refined searches.
- **Old/dead links:** We continue to work with stakeholders across government to update links as appropriate. Where individuals have bookmarks on their own computers, they will need to create a new bookmark.

HOW GSA IS COMMUNICATING ABOUT THE TRANSITION:

Throughout preparations for transition, we asked users to provide feedback through our focus groups and the existing beta.sam.gov site. We accepted volunteer testers - some of whom had never had the chance to test a new IT system, let alone a government one. We engaged and updated users for whom contract opportunities are vital - including contracting officials and the industry partners who bid on federal procurements. We also worked with our partners across the government who help us ensure that federal procurement remains transparent and competitive. Hundreds of thousands of people used FBO, with an average of 155 million hits per month! And that does not include any of the system-to-system interfaces that also transacted millions of records.



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To help everyone prepare, we held online webinars that are all [recorded and available](#) on the IAE space on GSA Interact. We got out in front of audiences to help drive a message that big change was in the works. And of course, we worked with technical teams across the government who support the many interfaces to opportunities. We posted content in the [Learning Center](#) on [beta.SAM.gov](#) including [FAQs](#), [how-to videos](#), and training materials. The IAE published multiple, quarterly newsletters (*The IAE Digest*) detailing progress each step of the way. And we are currently posting a series of blogs on the [IAE space](#) on Interact to provide helpful hints for the new opportunities functionality on [beta.SAM.gov](#)

There are also [FAQs about contract opportunities](#) on [FSD.gov](#).

The FSD team is available to answer customer questions via webform, chat, or phone at [FSD.gov](#).

SHARE YOUR FEEDBACK:

The [beta.SAM.gov](#) development and deployment are managed under an Agile framework and the team continues to iterate on defined and new improvements and capabilities. Every piece of feedback is important. There are two separate methods for users to reach us: Users should visit the Federal Service Desk ([FSD.gov](#)) for technical assistance and support; users also can access the Provide Your Feedback tool directly on [beta.SAM.gov](#) to give input.

We are actively reviewing comments coming from the feedback tool and the Federal Service Desk on a frequent, regular basis. We have operations teams working to curate feedback and to add to the agile iteration process. We continue to enhance the system based on your feedback.

Get Support

If you have questions about how to use [beta.SAM.gov](#), contact the Federal Service Desk at [FSD.gov](#) or call 866-606-8220 Monday - Friday 8 a.m. to 8 p.m. ET.

Stay Informed

To connect with our community and learn more about what's happening with our site, visit IAE Interact.



Provide Feedback
What you think matters!



CONTACT US

For more information email iaeoutreach@gsa.gov